



05.03.04

PATENT APPLICATION  
USSN 10/763,072

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert F. Sheppard  
Filing Date: January 21, 2004  
Serial No. 10/763,072  
Confirmation No. Unknown  
Group Art Unit: Unknown  
Title: *Measuring Information Technology (IT) Infrastructure of an Enterprise Using a Centralized Logistics and Management (CLAM) Tool*

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING  
BY EXPRESS MAIL

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Willie Jiles

Willie Jiles

Date: April 29, 2004

Exp. Mail Receipt No. EV 324629519US

Information Disclosure Statement

Applicant respectfully requests, pursuant to 37 C.F.R. §§ 1.56, 1.97, and 1.98, that the documents listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these documents are enclosed for the convenience of the Examiner. Furthermore, no representation is made that a search has been made, that these documents are material to the patentability of the present application, or that these documents qualify as prior art.

This Information Disclosure Statement is submitted before an Office Action on the merits, and therefore, pursuant to 37 C.F.R. § 1.97(b), no fee is believed to be due. If, however, a fee is due, the Commissioner is authorized to charge such fee to Deposit Account **05-0765 of Electronic Data Systems Corporation.**

Respectfully submitted,

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PTO-1449 <b>Information Disclosure Citation In an Application</b>	Application No. 10/763,072	Applicant(s) Robert F. Sheppard
	Docket Number 014208.1635 (70-03-002)	Group Art Unit
		Filing Date January 21, 2004

### U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A						
B						
C						
D						

### FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
E							
F							

### NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
G	Wincor Nixdorf, "IMAC/R Installations, Moves, Additions, Changes and Removals (de-installations)," available at <a href="http://www.wincornixdorf.com/internet/index.html">http://www.wincornixdorf.com/internet/index.html</a> and <a href="http://www.wincornixdorf.com/internet/us/Services/EventServices/IMACR">http://www.wincornixdorf.com/internet/us/Services/EventServices/IMACR</a> (last visited April 20, 2004) (2 pp.)	09/29/2003
H	Unipress Software, Inc., "FootPrints Web-based Help Desk & Customer Problem Management Software," available at <a href="http://www.unipress.com">http://www.unipress.com</a> ; <a href="http://www.unipress.com/footprints/fam.html">http://www.unipress.com/footprints/fam.html</a> ; and <a href="http://www.unipress.com/footprints/discstandard.html">http://www.unipress.com/footprints/discstandard.html</a> ©2004 (last visited April 20, 2004) (6 pp.)	Print Date 04/20/2004
I	SIEMENS, "Siemens Business Services – IT Services," available at <a href="http://www.sbs.ie/index.html">http://www.sbs.ie/index.html</a> ; <a href="http://www.sbs.ie/our_services/Maintenance/imac.html">http://www.sbs.ie/our_services/Maintenance/imac.html</a> ; and <a href="http://www.sbs.ie/our_services/Maintenance/maintain_and_support.html">http://www.sbs.ie/our_services/Maintenance/maintain_and_support.html</a> (last visited April 20, 2004) (6 pp.)	Print Date 04/20/2004
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EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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